

TRANSIT MANAGEMENT APPLICATION SOFTWARE

Client

Department of Transportation

Business Overview

- The Application is a subsidized taxi service program for low-income seniors (65 and older) and low-income persons with disabilities (aged 18-64).
- Migration of data from a normal access DB to a web application.
- Including many other special features export like options, Print in bulk etc.

Business Challenge

- Migrating the existing database to a new database
- More Time consuming in processing the Application in the database
- Sorting of data is most ineffective and not fit for the immediate response
- Lack of special features like bulk print, export options

Approach / Solution

Though the client has requested us to create a web application for their special transportation programs with feature added to the application, we have created this application more powerful with certain features added. Following are the features that are present in this application.

- Interactive Dashboard
- Print functions for every application and letters
- Export into PDF / CSV All clients' information.
- Activity log for all the changes and edits
- User list for the new user enrollment ADMIN side.
- Bulk letters view and printing
- Notes for support
- Automated text alerts.
- Automated save and status changing option.

Results

- Client can be able to add, Edit and update Applications whenever needed.
- This solution has the ability to print the Application and the letters in bulk.
- Admins have the capability to add users with different roles and access.
- Users and Admin have the ability to generate reports with various parameters of the

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application and export the same into PDF or CSV format

Benefits

The work flow Processing of the Application became faster than the Previous Process.

This solution has been implemented with the following features.

- Single and Bulk download of the letters.
- Data export using user defined filters
- Automated text alerts
- Data sorting by using the special filters.
- Activity log for all the edits and update performed inside the database.

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